

Institute of Certified Bookkeepers

Making you Count

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Bookkeepers helping Bookkeepers helping Business

July 2018

Welcome to ICB's July 2018 Newsletter.



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Continuing Professional Education

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ICB Membership Statistics

ICB Supporters and Sponsors

Additional Information for Members Only

In this month's Members Newsletter you will find the following additional information:

Important News

- Charge Rates A Reflection from the USA
- Claw Back of Bookkeeper Fees
- 2018 ICB Payroll HR Workshops

Best Practice Bookkeeping

- Employers Using WPN Instead of ABN new resource
- Fixing STP Validation Errors
- STP Webinar FAQs for MYOB, Xero and Reckon
- STP Employee Information Sheet We Have Started
- Overseas Suppliers and GST ARN/ABN List
- Fair Work Resources Employer Checklist
- Working Holiday Makers Visa Extensions Tax

The BAS Agent World

- Change Delivery of Activity Statements
- ATO Penalty Relief
- BAS Agent Address on Display

Other Things Happening in the World

Do Bookkeepers Have Fiduciary Duties?

From the ICB

July 2018 eBrief for your Clients and Business

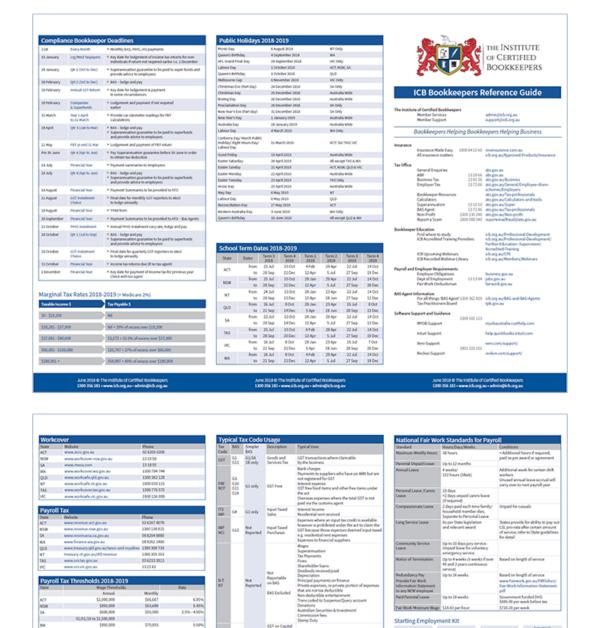
From Strategic Partners

- Havealook Websites Approved Website Provider
- June and July are Certification Months at QuickBooks
- Peer into the Future of Accounting and Bookkeeping MYOB 2018 Radar Report
- How Al Can Help Your Practice Become Even More Human
- EOFY is a Turbulent Time Reckon
- Xero Certification is Now Easy
- Change the Way You Work With Reports Xero

Important News

Bookkeepers Reference Guide 2018

ICB provides this Bookkeepers Reference Guide as your cheat sheet of codes, requirements and dates. Available for you to use and provide to your contacts and businesses as appropriate.



Download here

ATO Catches Crooks - Episode 3

Using Benchmarks to Determine Unreported Income

A cleaning services company appeared to operating on a cash-only basis and was reporting outside benchmarks.

We discovered that not only was the director receiving more payment than his reported wage, there were no records of contractor payments, and significant AUSTRAC cash withdrawals existed, which we suspected were to pay employees and contractors. We also identified an undisclosed bank account.

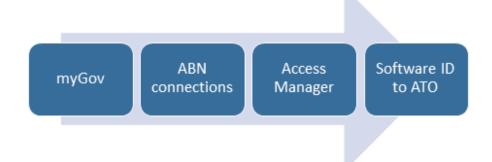
The owner's lack of record keeping and failure to provide all requested documents was enough for us to apply the industry benchmark. This resulted in \$156,179 in unpaid GST and \$283,602 pay as you go withholding, as well as total penalties of \$156,096.

Reference

ATO – Data-matching programs

Best Practice Bookkeeping

Connecting Software to the ATO via myGov



Setting up myGov to Manage an ABN

Step 1

Log in to myGov using the personal user name and password. If the myGov account is not already set up, then click on *'Create an account'* and follow the prompts.

Step 2

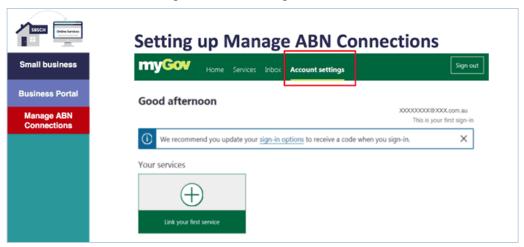
Link either the ATO, Centrelink, or Medicare to use Manage ABN Connections. This can be done by selecting 'Link your first service' from the home screen and follow the prompts.

Alternatively, there will be prompts to set this up before connecting an ABN.

To link the ABN, select 'Account Settings' located at the top of the myGov screen.

Step 3

Under the 'General Settings', select 'Manage ABN Connections'.



Step 4

There will be a prompt to link the myGov account to the ATO, Centrelink or Medicare, and the choice to get a code sent to the mobile when signing in.

These requirements will only appear if these options were not selected when originally creating the myGov account.

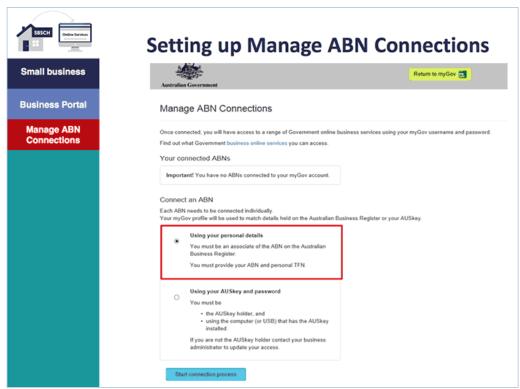
Simply follow the prompts, and be guided through the information needed to set up both of these options.

Step 5

Once these have been linked to one of the required member services, and the mobile security codes are turned on, select 'Connect an ABN'.

Step 6

There will be a redirection to the 'Connect an ABN' page. Here selection can be made 'using your personal details' option and click on 'start connection process'.

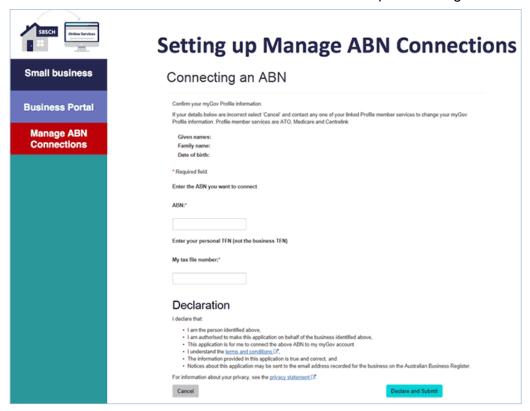


To use the personal details, the person must be identified as an eligible associate, which can be a trustee, public office, director, partner or officer bearer, for the ABN on the Australian Business Register or authorised to act on behalf of a business.

For more information on eligible associates visit abr.gov.au

Step 7

Enter the ABN of the business and the tax file number of the person acting on behalf of the business to continue.



Read the declaration carefully and then select 'Declare and Submit'.

The ABN is now connected, and the myGov credential can be used to access the business portal.



Add Software ID to Access Manager

Obtain your unique software ID through the STP setup of your software

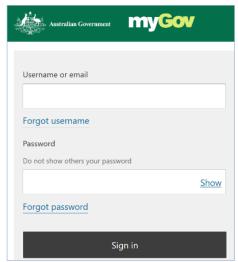
- MYOB https://www.myob.com/au/support/single-touch-payroll
- Xero https://www.xero.com/blog/2017/11/single-touch-payroll-au-payroll
- Quickbooks https://quickbooks.intuit.com/au/resources/small-business-accounting/introducing-single-touch-payroll
- Reckon https://www.reckon.com/au/single-touch-payroll/

Access Manager to Add Software ID

Use URL https://am.ato.gov.au and select myGov to sign in.

Select My hosted SBR software services and add Software ID







References

- ATO Access Manager
- ATO Registered Agents providing Payroll Service (STP)
- ICB Manage ABN Connections Using myGov
- ICB Connecting Your ABNs on myGov (iPhone)
- ICB Which Software ID Do I Connect?
- ICB BAS Agents can Connect Clients for STP
- ICB SBR Software Services

Fair Work Mediation

Working With You to Resolve Workplace Issues

The Fair Work Ombudsman will work with employers and employees to resolve workplace issues by offering dispute resolution services, information about workplace laws, and tools to help companies and their staff follow the laws.

Fair Work will assist both employees and employers, and they don't advocate for either party. They want to make sure everyone is following workplace laws, can resolve any issues quickly, and get on with the job as soon as possible.

Step 1: Finding out what the issues are

FWO contact the employer and the employee to discuss the workplace issues that have been raised. FWO will help you to sort out exactly what issues are in dispute.

FWO will help you to:

- learn about the laws relating to the issues in dispute.
- use our tools to calculate what the entitlement should be.
- try to fix any problems before mediation.

If all the issues can be voluntarily resolved at this stage, there is no need to go through to the next step, which is the FWO mediation process.

Step 2: Mediation

The FWO mediation service is a fast, confidential and free way to help employees and employers find solutions to disputes about workplace issues.

An experienced mediator will work with both parties to come to an agreement to resolve the dispute during a scheduled telephone conference call of up to 2 hours.

Step 3: After mediation

Mediation outcomes are flexible and decided by the parties. Agreements reached during mediation often include payment of money, or agreement that no money is owed, but can also involve:

- crediting or debiting hours of leave.
- giving a work reference.
- making an apology.
- returning property.
- anything else the parties agree to in order to resolve the dispute.

Reference

■ FWO – Working with you to resolve workplace issues

The BAS Agent World

BAS Agent Lodgement Program 2018-2019

The ATO have released their 2018/19 lodgement concessions for BAS Agents. They apply to electronic lodgements by registered agents.

Monthly BAS

Monthly lodgment obligation	Due date	BAS agent concession for lodgment and payment if lodging by the BAS Agent Portal, PLS or ECI
Activity statement	21st of the following month	n/a The electronic lodgment and payment concession does not apply to standard monthly activity statements.
December activity statement	21 January	21 February – December monthly business activity statements for business clients with up to \$10 million turnover who report GST monthly and lodge electronically using a registered agent.

Quarterly BAS

Quarterly lodgment obligation	Original due date	BAS agent concession for lodgment and payment if lodging by the BAS Agent Portal, PLS or ECI
Quarter 4, 2017–18	28 July 2018	25 August 2018
Quarter 1, 2018–19	28 October 2018	25 November 2018
Quarter 2, 2018–19	28 February 2019	n/a The Quarter 2 lodgment due date is more than eight weeks after the end of the quarter, which is similar to the electronic lodgment concession available for the other three quarters. As a result, lodgment concessions are not available for Quarter 2.
Quarter 3, 2018–19	28 April 2019	26 May 2019
Quarter 4, 2018–19	28 July 2019	25 August 2019 To be confirmed when the BAS agent lodgment program 2019–20 is developed.

Portal Display

The published 'due dates' for BAS etc. will not show the agent's extended dates. We note that some SBR/PLS software, (i.e. GovReports), now recalculates the due dates for you and displays the extended date. The portal will not show the agent's extended dates until after the BAS has been lodged.

The extensions apply if you lodge by PLS, ECI or Portals. We expect SBR enabled Business Management Software to be included in the list.

ATO to Cancel Inactive ABNs

Are Your ABNs Active and Up To Date?

To maintain accurate data, the Australian Business Register (ABR) periodically checks its records for Australian business numbers (ABNs), and automatically cancels those that appear inactive. The ABR checks are happening throughout 2018.

Your client may have their sole trader, partnership, or trust ABN cancelled if they have:

- declared no business income for the last two years.
- not lodged business activity statements or income tax returns for more than two years.

To avoid ABN cancellation, your clients with outstanding lodgments need to bring these up to date.

Sometimes sole traders have forms outstanding because they think they don't need to lodge if their income is below the tax-free threshold. Remind your sole trader clients that, regardless of their income, they need to:

- lodge their individual tax return, including the supplementary section.
- lodge their business and professional items schedule for individuals.
- pay their IAS, and if Nil they must lodge a Nil.

It is important that ABR information remains current, as the public uses ABN Lookup data to verify business and GST status. If your sole trader client no longer operates a business, you can update their business structure and cancel their ABN. If your client decides to start running their business again, they can easily reapply.

Resources

ATO – Keeping ABN details up to date

Continued Professional Education

Continuing Professional Education

ICB Events and Webinars Classroom **Online** ICB Technical Webinar - End of ATO Open Forums for QuickBooks Online Advanced **Practitioners** Year Review of Taxable Payments Certification Annual Report (TPAR) 2018 Various, August to December QuickBooks Courses, Multiple Webinar, 7th August, Dates 12:30 - 2:00pm AEST Reckon Live Webinars (& Library) Note: Webinars are recorded Webinars & Recorded for and available for members to Online, Continual listen to in your own time in the ICB Webinar Library

ICB Network Meetings

Upcoming Network Meetings

Webinars				
Online	Online			
10th August, 2018	13th August, 2018			
ACT	,			
Canberra - Northside	Canberra - Phillip			
15th August, 2018	14th August, 2018			
NSW	Transagast, 2010			
Albury	Ballina	Balmain	Bathurst	Bellingen
3rd August, 2018	10th August, 2018	13th August, 2018	21st August, 2018	21st August, 2018
Blue Mountains	Brookvale	Central Coast	Dubbo	Hawkesbury Region
TBC	13th August, 2018	15th August, 2018	24th September, 2018	31st July, 2018
Hills Districts	Hornsby	Lower North Shore	Moorebank	Newcastle
15th August, 2018	9th August, 2018	20th August, 2018	1st August, 2018	20th August, 2018
Newport	Orange	Port Macquarie	Randwick - Bondi	Southern Highlands
14th August, 2018	10th August,2018	14th August, 2018	8th August, 2018	13th August, 2018
Shoalhaven	Sutherland	Tweed Coast	Wagga	Wollongong
13th August, 2018	15th August, 2018	8th August, 2018	TBC	7th August, 2018
NT	TOUT August, 2010	our August, 2010	וויי	1 11 August, 2010
Darwin				
13th August, 2018				
Queensland				
Atherton Tablelands	Brisbane Central	Brisbane North	Brisbane South	Bundaberg
8th August, 2018	16th August, 2018	14th August, 2018	21st August, 2018	21st August, 2018
Burpengary	Cairns	Dalby	Gold Coast - AM	Gold Coast - PM
22nd August, 2018	3rd August, 2018	TBC	14th August, 2018	14th August, 2018
Hervey Bay	Ipswich	Logan	Moreton Bay	North Sunshine Coast
21st August, 2018	14th August, 2018	15th August, 2018	13th August, 2018	10th August, 2018
Port Douglas	South Sunshine Coast	Toowoomba	Townsville	
17th August, 2018	9th August, 2018	10th August, 2018	10th August, 2018	
South Australia				
Adelaide West	Mt Barker	Para Hills	South Adelaide	Unley
17th August, 2018	TBC	15th August, 2018	9th August, 2018	16th August, 2018
Tasmania				
Hobart	Launceston			
31st August, 2018	23rd August, 2018			
Victoria				
Brunswick	Bulleen	Burwood	Chadstone	Cobram
21st August, 2018	14th August,2018	1st August, 2018	13th August, 2018	2nd August, 2018
Docklands	Echuca	Frankston	Geelong	Greenvale
10th August, 2018	TBC	9th August, 2018	21st August, 2018	14th August, 2018
Macedon Ranges	Mitcham	Mordialloc	Mornington	Mt Waverley
7th August, 2018	9th August, 2018	21st August, 2018	TBC	7th August, 2018
Narre Warren	Sale	Warragul	Wyndham	Yarra Valley
21st August, 2018	10th August, 2018	20th August, 2018	10th August, 2018	10th August, 2018
Western Australia				
Balcatta	Broome	Bunbury	Busselton	Cockburn Central
14th August, 2018	24th August, 2018	14th August, 2018	TBC	15th August, 2018
Geraldton	Joondalup	Kalgoorlie	Mandurah	Melville
24th August, 2018	16th August, 2018	TBC	TBC	8th August, 2018
Midland	Northam	Welshpool		J , , , , , ,
8th August, 2018	30th July, 2018	21st August, 2018		
J ,	· · · · ·	, , , , ,	1	1

July 2018 Question of the Month: Control of accounting files

This month's question for you all to debate at your network meeting is:

A client's accountant is seeking administrator rights to the accounting file to setup their staff as users. Should this be allowed? Considering the cyber issues today who has the control?



Let us know your thoughts here

June 2018 Answer of the Month: Wage reporting without an ABN

Last Month we Asked You:

How do you report wages when an entity does not have an ABN and is not a business?

For example, how does that system work for a disability organization, or mum and dad employing a nanny?

ICB's Response:

The organisation or mum and dad will be required to register for a Withholding Payer Number (WPN) from the ATO as they will be required to withhold tax for the wages paid.

Depending on the hours worked and gross wage paid superannuation guarantee of 9.5% may be required to be paid to the employees fund.

Additionally, at end of year, the WPN holder is required to provide a payment summary to employees and lodge with the ATO.

Other Things Happening in the World

Fair Work Case - Caltex Franchisee Falsified Wage Records

Almost \$100k in Penalties After Caltex Franchisee Falsified Wage Records

The importance of good record keeping and honest record keeping was again emphasized by the FWO. In a recent case, penalties of almost \$100,000 against a former Caltex franchisee in Sydney for falsifying wage records sending a message that serious consequences apply when fabricated records frustrate investigations, according to Fair Work Ombudsman Natalie James.

Peter Dagher and his company Aulion Pty Ltd, who formerly operated the Caltex Five Dock service station in inner-western Sydney, have been penalised \$16,038 and \$80,190 respectively after admitting falsifying records of the wage rates paid to migrant workers.

The penalties, which are 90 per cent of the possible maximums, are the result of legal action by the Fair Work Ombudsman in the Federal Circuit Court.

The penalties are also the highest the Fair Work Ombudsman has secured in a legal action relating solely to record-keeping and pay slip breaches.

Ms James says the fact that Courts are demonstrating they are prepared to issue near maximum penalties for serious record-keeping contraventions serves as a major warning, given that new laws have now significantly increased sanctions for serious record-keeping breaches.

The new sanctions apply to conduct that has occurred since the Fair Work Amendment (Protecting Vulnerable Workers) Act 2017 came into effect in September 2017.

"The breaches by this Caltex franchisee occurred in 2016 – but if this same conduct occurred today, the possible sanctions available in Court would be even more significant," Ms James warned.

"Financial penalties for failing to keep records and issue pay slips have significantly increased and any unscrupulous employer that frustrates a Fair Work Ombudsman time-and-wages investigation by using false records can now face prosecution in criminal court.

"A reverse onus of proof can also now apply, meaning that employers who don't meet record-keeping or pay slip obligations and can't give a reasonable excuse will need to disprove allegations of underpayments made in a court."

From the ICB

Announcing ICB's 2019 Conference Dates

Dates Announced - Bookings Available

"Thank you for a fantastic conference; it was highly informative, with excellent speakers" —2018

Pricing

* all costs are GST-inclusive

■ Full Members: \$286 early bird until 20 January. (\$341 normal price)

Students/Educators: \$341 available from 20 January

■ Non ICB Members: \$506 available from 20 January

Details

Further details available on the 2019 Conference web page.

ICB 2018 AGM Outcomes

Thank you to the 1447 members who participated in the online voting for the 2018 AGM. This made up 36% of the eligible voting members and therefore met the required number to give effect to the constitution changes that were proposed.

Constitutional Reform

The overwhelming support of the proposed changes assist in driving ICB into the next era of development and impact:

- Directors must be approved and then appointed by members for a maximum of a 3 year term. Reappointment is allowed.
- Directors must Govern the ICB in accordance with the Constitution and the agreed Policy and Philosophy statements.
- Changes to any Policy and Philosophy must first be approved by the Directors and then agreed to by the Members.
- Email Addresses become the permitted formal means of notification to members.
- Online Voting is permitted and serves as participation in meetings.
- Complaints process to be managed and considered by a designated Complaints and Disciplinary Committee.
- Appeals about Complaints Committee decisions will be heard by the Directors.

Quorum

The quorum for members meetings that had been proposed in the service of notice and therefore subject to the required notification processes and period of time proposed that a quorum be set at 10 or a number determined in advance by the Board.

This proposal was approved by members.

However.

Some members did discuss at the presentation of the AGM as part of the Annual Conference series that the amount should be greater, and accordingly the Directors have resolved that the quorum for all members decisions and meetings shall be a minimum of 50. This change will be brought in as a future Constitution change.

Directors

It was agreed that the number of elected directors shall be 6, noting that the CEO is considered an additional director, and the elected directors may appoint a further 2 directors as required.

The process for persons to be nominated for Director positions shall be advised in the August newsletter.

Policy matters

73% of members expressed a positive view on the member provided proposal that network meeting facilitators should be further supported in consideration of their fee for attending the annual conference. We will now develop the system for allowing network facilitators to apply a level of support attributable to them for their respective levels of contribution towards the running of network meetings, i.e., pro-rata to the number of meetings and participation.

The conducting of the ICB Skill review was supported. We are considering the assessment and re-certification of skills requirements in conjunction with the Future of the Tax Profession discussions and the TPB CPE requirements. Further information will be available soon.

Details

2018 Members AGM details

Modernising Business Registers

ICB Consults into the Modernising Business Register Program

What's New this Month from ICB

New and updated resources for July 2018

- Review Assets Bought and Sold
- Apprentices and Trainees
- Living Away From Home Allowance

Other news for July 2018

■ TPB Promotes Agents

Click here to view the latest news for the month.

ICB Q&A Space – You can check out all the latest threads here.

Feel free to ask your questions regarding any issue you may be having or if you require clarification, we are here to help.

The Latest Updates lists all the topics in order of replies.



From Strategic Partners

MYOB Partner Connect 2018

Get ready for Partner Connect 2018

- the importance of being connected

One of the largest accounting and bookkeeping industry events is returning this year to offer more insights, networking opportunities and partner benefits than ever before.



The world of accounting and bookkeeping is a busy place.

Advisors have a lot on their plates: tax planning, compliance work and advisory now makes up the day-to-day, but there's also new software and systems constantly being released and updated, new hires to be made and new clients to be won.

Positivity and achieving conference consistency

Karen Groves, founder and director of bookkeeping firm Successful Alliances

"I chose to make a conscious decision to stay positive and actively seek out the information that holds the most relevance to me.

"That, and the fact that I went on to have a really great experience at the very next Partner Connect conference I attended has turned things around for me entirely."

The challenge to stay relevant for attendees exists for MYOB Partner Connect as much as it does for any other industry event of this kind, but Groves said that she's since come to find plenty to love in recent years.

"The keynote speakers at Partner Connect are usually very inspirational and I enjoy those presentations that help me develop as a person as well as develop my business.

"I especially enjoy hearing from Tim Reed. He's very insightful and gives a great 'big picture' view of MYOB and the industry in general. The fact that he and other senior members of the MYOB team are usually available to speak with at times throughout the conference is also a real benefit."

Blending education with socialisation

Partner Connect is back bigger and better this year, with world-class speakers, thought leaders and Australia's best and brightest coming together at Melbourne's Hisense Arena on 20 and 21 September for two days of inspiration and celebration.

Want to find out more?

Workforce Guardian

After a long-term relationship and careful consideration, we advise that the formal partnership between ICB and Workforce Guardian has come to an end. Over the last 5 years we have had some significant wins in bringing to members, amongst other things, HR resources, support and solutions, and we part ways thanking Workforce Guardian for their support of ICB and our members during that time. Moving



forward, any members who currently have a Workforce Guardian subscription will need to liaise with them directly in relation to the management of their subscription.

From the ATO

ATO Legal Database

The Complete ATO Library

This document describes accessing the Legal database of the ATO – all their law, their rulings, their guidance – as described by the ATO in their "reference manual"

This may help explain what document you are trying to look for, and the authority of that document. The ATO web pages themselves are **not** a legal authority, and to be relied on that page must be based on the law as otherwise prescribed. Note the ATO advises as follows in relation to their website:

Our commitment to you

We are committed to providing you with accurate, consistent and clear information to help you understand your rights and entitlements and your obligations.

If you follow our information and it turns out to be incorrect, or it is misleading and you make a mistake as a result, we will take that into account when determining what action, if any, we should take.

Some of the information on this website applies to a specific financial year. This is clearly marked. Make sure you have the information for the right year before making decisions based on that information.

If you feel that our information does not fully cover your circumstances, or you are unsure how it applies to you, contact us or seek professional advice.

If you would like more information, refer to Taxpayers' charter – helping you to get things right

You can access the Legal database:

- from the ATO website by clicking on Legal Database located at the top of every page
- directly at www.ato.gov.au/Law/

Legal Database Content

The Legal database provides content in relation to the laws administered by the Commissioner of Taxation. The Legal database contains:

- principal Acts and Regulations relating to tax and superannuation.
- amending Acts and Regulations relating to tax and superannuation.
- legislative determinations issued by the Commissioner of Taxation.
- extrinsic material relating to the amending Acts and Regulations, such as explanatory memoranda and second reading speeches.

Public Rulings

Public rulings and determinations set out the Commissioner's opinion about how a tax law applies. Public rulings include Law companion rulings, which are a special set of public rulings on how recently-enacted law applies to a class of taxpayers, or to taxpayers generally.

Practical Compliance Guidelines

Practical compliance guidelines are guidance materials on how the ATO will allocate its compliance resources according to assessments of risk. They also outline administrative approaches that mitigate practical difficulties relating to the operation of tax laws.

Cases

The Legal database contains published case judgments involving taxation matters from Australian courts. Case judgments from Canada, New Zealand and the United Kingdom are also available. It also contains the Test case litigation register, which details the progress of cases approved for test case funding, cases declined for test case funding and the reasons why, and the outcome of all test case funded matters.

Decision Impact Statements

Decision impact statements are a statement of our response to significant cases decided by the courts or tribunals.

ATO Interpretative Decisions

An ATO interpretative decision (ATO ID) is an edited version of a decision the Commissioner makes on an interpretative issue, and is indicative of how the Commissioner might apply the law on that particular issue.

Law Administration Practice Statements

Law administration practice statements provide direction and assistance to our staff on approaches to be taken when performing duties involving the laws administered by the Commissioner.

Taxpayer Alerts

Taxpayer alerts are intended to be an early warning of our concerns about significant, emerging or recurring higher-risk tax or superannuation arrangements we have under risk assessment.

SMSF Regulator's Bulletins

Self-managed superannuation fund (SMSF) regulator's bulletins outline our concerns about new and emerging arrangements that pose potential risks to SMSF trustees and their members from a superannuation regulatory or income tax perspective.

Other ATO Documents

These are other documents produced by us that are relevant to interpretative issues. They include other documents containing the precedential ATO views, minutes of our external forums, such as the National Tax Liaison Group, technical discussion papers, Super CRT alerts and dispute resolution instruction bulletins.

ATO Law Aids

The Legal database contains a number of other document types that assist in the interpretation and application of the law such as:

- The National tax equivalent regime manual
- interpretation NOW!
- fact sheets for employers, individuals and small business
- guidance notes for super changes
- consolidation reference manual
- Edited private advice

A public historical record of private written binding advice we have issued

- edited for confidentiality purposes.

Archived Document Types

A number of document types are no longer current, and remain on the Legal database for historical reference only. These include:

- ATO receivables policy
- case decision summaries
- an index of historical documents
- superannuation circulars

Finding Documents

There are three ways to find documents in the Legal database:

- Search for a quick or advanced search
- Browse to navigate through a table of contents for all documents held on the Legal database
- Quick access can be used if you know the section of an Act, or the reference number of a document, such as a public ruling.

Find out about:

- Legal database content
- Viewing documents
- Subscription service

Resources

ATO – Legal database reference manual

ATO Data Sharing and Protection

Your privacy

Your privacy is protected by the Privacy Act 1988 and the strict secrecy provisions of the *Income Tax Assessment Act 1936*, the *Taxation Administration Act 1953* and other tax laws.



These laws prohibit our staff from accessing, recording or disclosing any persons' tax information except in the performance of their duties. Breaches of these laws can attract fines of up to \$11,000 and jail sentences of up to two years.

We also adhere to the Privacy Commissioner's Guidelines on Data Matching in Australian Government Administration by preparing and publishing a data matching protocol for each of our programs that obtain information on about 5000 individuals or more.

In broad terms, each protocol explains:

- the purpose of the program
- what data is collected
- which agencies or organisations will be providing the data
- how the data will be used.

See also:

- Data matching protocols
- ATO privacy policy
- Taxpayers' charter what you need to know
- Office of the Australian Information Commissioner Privacy law

Reference

■ ATO – Your privacy

ATO Release Tax 2018 Resources

A Helpful Directory for Tax Time

The ATO has a range of information, tools and services available to help small businesses prepare and lodge their tax return every year.

- ATO app quick access to handy tools and calculators and answers to frequently asked questions.
- myDeductions track business income, expenses, and car trips. At tax time you can upload this information to pre-fill your tax return, or email it to your tax agent. Never miss out on claiming a deduction because of a lost or faded receipt again.
- Calculators and tools to help you run your business.
- Small business benchmarks helps you compare your businesses performance against similar businesses in your industry.
- Small business newsroom subscribe to the newsroom and get all the latest tax news, delivered straight into your email inbox.
- Small business workshops register to attend our face-to-face workshops to help you understand your tax entitlements and obligations.
- Small business webinars watch to find out about tax and super obligations and entitlements for your business. Topics include GST, activity statements, income tax deductions, home-based business, record keeping and more.
- atoTV a wide range of videos that cover tax time information, to watch at a time that best suits you.
- Live chat ask about GST, ABN, AUSkey, BAS, account enquiries and to update details. Live chat is available from 3.00pm–8.00pm (AEST) Monday to Friday and 10.00am–2.00pm (AEST) on Saturday (except public holidays).
- ATO Community ask your tax and super related questions over on the ATO's online community forum.
- Business Assistance Program one-on-one free, tailored and confidential support over a 12 month period for new small businesses.
- Phone **13 28 66** for business enquires such as account balances, business registrations, business tax return preparation and activity statements (8.00am–6.00pm Monday to Friday local time, except national public holidays).
- After-hours call back service provides the help you need, at a time that's convenient for you. Complete the online form to book a time to talk to us from 6.00pm–8.00pm Monday to Thursday (except public holidays).
- Social media keep up to date with the latest tax and super information on the go! Follow the ATO to get tax tips and updates, share information and stay informed.

ATO Portal Maintenance

See this link for scheduled times for the full guide to system maintenance and issues.

The portals will be unavailable at the following times for scheduled system maintenance.

Planned System Maintenance

Start Time	End Time
Saturday 4 August 2018 – 10.00pm AEST	Sunday 5 August 2018 – 10.00am AEST
Saturday 1 September 2018 – 10.00pm AEST	Sunday 2 September 2018 – 10.00am AEST
Saturday 6 October 2018 – 10.00pm AEST	Sunday 7 October 2018 – 10.00am AEDT
Saturday 3 November 2018 – 9.00pm AEDT	Sunday 4 November 2018 – 9.00am AEDT
Friday 9 November 2018 – 11.30pm AEDT	Monday 12 November 2018 – 7.00am AEDT
Saturday 1 December 2018 – 9.00pm AEDT	Sunday 2 December 2018 – 9.00am AEDT

Additional Maintenance: Quarterly Major Systems Release

Start Time	End Time
Friday 28 September 2018 – 9.00pm AEST	Monday 1 October 2018 – 7.00am AEST
Friday 7 December 2018 – 9.00pm AEDT	Monday 10 December 2018 – 7.00am AEDT

For more details regarding BAS Agent portal maintenance, click here.

ICB Membership Statistics

5,684 Members at 30 June 2018

3,984 Members maintain Fellow, Member, Associate, Affiliate and Educator Membership. ICB also has 14 Accredited Training Provider Members and 1,686 Student Members.

ICB Supporters and Sponsors

















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The monthly Newsletter for members of the Institute of Certified Bookkeepers.

A selection of those articles listed are accessible by ICB Members only – ICB Members, you will need to be logged onto the ICB website to view all the articles in full.

The newsletter of ICB is designed as information and resources for Bookkeepers with clients and also bookkeepers in employment.

The content of the newsletter maybe relevant in part or in whole to other publications or other purposes.

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Kind regards,

ICB Newsletter Team

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